



Buckle in for the ride, buckle down for **SUCCESS.**

Hyundai wants to give you a “heads up” on some of the expectations that your future Service Manager will have of you in your first 3 months as an entry-level tech:

- Attend the Bronze level Hyundai Technician Orientation.
- Demonstrate a positive attitude and strong work ethic.
- Show the Service Manager and Master Tech (if applicable) that you want to be there, that you are energetic about the work.
- Be punctual.
- Take any appropriate Automotive Service Excellence (ASE) exams.

*"I feel that a great attitude is even more important than great aptitude.
You can teach a technical skill, you can't teach a positive attitude."*

*-Eileen Lorentz, Service Manager
Drew Hyundai in San Diego, CA*

